



Family Room – Credit Valley Hospital Volunteer

Organization: Ronald McDonald House Charities (RMHC) Toronto

Location: Credit Valley Hospital (on-site) - 2200 Eglinton Ave W, Mississauga, ON L5M 2N1

Position Type: Volunteer

Commitment: Weekly shift for a minimum of 6 months

Purpose:

Are you a compassionate individual who wants to make a difference in the lives of families with seriously ill children? Join our team as a Family Room Volunteer at Ronald McDonald House Charities (RMHC) Toronto, providing comfort and support to families during their time of need.

About Us:

RMHC Toronto offers a supportive and nurturing environment for families with seriously ill children undergoing treatment. We operate a House for 81 families in downtown Toronto and seven Family Rooms in hospitals across the Greater Toronto Area and in Sudbury. Our mission is to provide a sense of normalcy for families during challenging times by offering a range of programs and services.

What's in it for You:

As a Family Room Volunteer, you will play a vital role in creating a comforting space within the hospital environment. You will be a source of care, compassion, and respite for families, allowing them to rest and relax just steps away from their sick child. This is an excellent opportunity to gain hands-on experience in family-centered care, deepen your understanding of the challenges faced by families with sick children, and leave a lasting impact on their lives.

Why We Need You:

Your friendly and welcoming demeanor will help families feel at ease during what can be a stressful and frightening time. By providing exceptional customer service, you will contribute to making our Family Room a true home away from home.

Key Responsibilities:

- Offer excellent customer service to families, guests, and visitors.
- Assist with small administrative tasks to ensure smooth Family Room operation.
- Maintain a warm and welcoming atmosphere by keeping the Family Room neat and tidy.

Skills and Qualifications:

- Compassionate and empathetic
- Active listening skills and strong interpersonal skills
- Ability to maintain confidential information and sensitive situations.
- Previous administrative or reception experience is a plus.
- Teamwork skills

Commitment:

Mondays: 3 p.m. – 6 p.m. and 6 p.m.-9 p.m.

Tuesdays: 9 a.m.-12 p.m. and 12 p.m.-3 p.m. and 3 p.m. – 6 p.m. and 6 p.m.-9 p.m.

Wednesdays: 12 p.m.-3 p.m. and 6 p.m.-9 p.m.

Thursdays: 12 p.m. – 3 p.m. and 3 p.m. – 6 p.m. and 6 p.m.- 9 p.m.

Fridays: 12-3 p.m. and 3 p.m. – 6 p.m. and 6 p.m.-9 p.m.

Saturdays: 9 a.m. – 12 p.m. and 12 p.m. – 3 p.m. and 3 p.m.-6 p.m. and 6 p.m.-9 p.m.

Sundays: 9 a.m. – 12 p.m. and 12 p.m. – 3 p.m. and 3 p.m.-6 p.m. and 6 p.m.-9 p.m.

Shifts available on various days and times, including evenings and weekends.

Volunteers are expected to commit to a weekly shift for a minimum of 6 months.

Casual Volunteer positions are available for those who can commit to at least one shift per month for a minimum of six months.

Requirements:

- Completion of satisfactory reference check and a satisfactory Vulnerable Sector Screening.
- Attendance at a hospital orientation
- As per hospital requirements, the successful candidate will be required to undergo health screening.

How to Apply:

Ready to make a difference? Apply now by visiting our website:

<http://www.rmhctoronto.ca/apply-to-volunteer>

Questions?

For inquiries about the role or the application process, please contact:

Family Room Coordinator, Credit Valley Hospital

Cell: 437-424-0875

Email: familyroomatcvh@mhctoronto.ca

Volunteer Engagement Team

Phone: 647-616-9502

Email: volunteer@mhctoronto.ca

Join us in creating a supportive and comforting environment for families in need. Your dedication will leave a lasting impact and make a world of difference. Apply today!