



Keeping families close™

cGaming - Dolphin Bingo Volunteer

Organization: Ronald McDonald House Charities (RMHC) Toronto

Location: Dolphin Bingo - 1911 Eglinton Ave E, Scarborough, ON M1L 2L6

Position Type: Volunteer

It's a pleasure to meet you. Now, let us introduce ourselves!

Ronald McDonald House Charities (RMHC) Toronto keeps families close. We encompass a House for 81 families in downtown Toronto and seven in-hospital Family Rooms across the Greater Toronto Area and in Northern Ontario. We strive to provide a sense of normalcy for our families during a chaotic and traumatic time and provide a variety of programs and services to support the whole family.

What's in it for you:

Dolphin Gaming proudly supports and partners with over 100 local charities, playing a pivotal role in contributing to the betterment of our community. RMHC Toronto is awarded shifts at the Dolphin Bingo Gaming Centre every month, creating a unique opportunity for individuals to volunteer and support this worthwhile cause.

By dedicating your time to volunteering, you play a significant role in ensuring that RMHC Toronto can continue providing vital programs and services to support families with seriously ill children, making a positive impact on their lives.

Why we want you:

RMHC Toronto is a charitable organization dependent on donations to continue providing vital services to families. As an RMHC Toronto volunteer assigned to volunteer at Dolphin Bingo, you will be facilitating a monetary donation from cGaming from every bingo session staffed. Donations from every session range from \$2,500 to \$4,000 and will be used to support RMHC Toronto families.

Key Responsibilities:

As a volunteer at Dolphin Bingo, representing RMHC, your role is vital in creating a positive and engaging experience for Bingo patrons. As a volunteer you may not engage in certain gaming activities, such as selling gaming products or handling cash, you play an essential part in providing excellent customer service and promoting charitable gaming programs.

- Welcoming customers with a friendly and approachable demeanor.
- Assisting players with information about gaming programs, events, games, and promotions.
- Providing support to players on the basics of electronic gaming within the center.

- Notifying staff promptly when a player wins a game for verification and prize distribution.
- Keeping the gaming environment clean, organized, and presentable.
- Actively participating in promotional events and effectively distributing materials.
- Providing information about how charitable funds benefit the local community when customers inquire.
- Volunteers may be occasionally required to perform additional tasks such as wiping down slot machines and other related activities.

Skills and Qualifications:

- Ability to maintain a friendly and engaging demeanor.
- Genuine passion for creating positive interactions with diverse individuals.
- Excitement and commitment to contributing to fundraising efforts.
- Strong commitment to standing and interacting with customers for extended periods.
- Capable of being on feet and walking for 2 hours and 15 minutes continuously, with intermittent breaks.

Requirements:

- Age Requirement:
 - Minimum age requirement of 18 years old for all volunteers.
 - Verification of age through official identification may be required.
- All volunteers are required to complete a brief 30-minute training session before their first shift.
- Being punctual and on time is essential, as any lateness may result in a missed opportunity for RMHC Toronto to receive donations.
- Volunteers are expected to adhere to the professional dress code, which includes wearing an RMHC golf shirt.
- Electronic devices, eating, or any activities that may distract from your role are not permitted while on duty.

Commitment:

- Volunteers are expected to commit to approximately three shifts per month.
- Minimum commitment of 2 hours and 15 minutes per month, excluding travel time.
- Approximately 2 hours per month required for administrative lead responsibilities.
- Each volunteer shift is 2 hours and 15 minutes and can be between the times ranges between 9:45 am to 3:45 am.:
 - e.g.: 9:45 am to 12pm, 12pm to 2:15 pm, 2:15 pm to 4:30 pm, 4:30 pm to 6:45 pm, 6:45 pm to 9:00 pm, 9:00 pm to 11:15 pm, 11:15 pm to 1:30 am, 1:30 am to 3:45 am
- Willingness to adapt to the specified timeframes and contribute to the success of charity gaming nights.

Specific gaming night dates will be shared approximately one month before the actual event.

We can't budge on:

Completion of satisfactory reference check and a satisfactory Vulnerable Sector Screening.

Interested?

Please click the 'apply now' button via the link below, and we can get the ball rolling.
<http://www.rmhctoronto.ca/How-to-Help/Volunteer/Current-Openings.aspx>

Anything else?

Comprehensive orientation and training sessions will be provided on-site, with the added opportunity to shadow experienced team members.

Got questions?

Volunteer Engagement Team
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