



Keeping families close™

Family Room – Scarborough Health Network Volunteer

Organization: Ronald McDonald House Charities (RMHC) Toronto

Location: Scarborough Health Network Hospital (on-site) - 2867 Ellesmere Rd, Scarborough, ON M1E 4B9

Position Type: Volunteer

Commitment: Weekly shift for a minimum of 6 months

Purpose:

Are you a compassionate individual who wants to make a difference in the lives of families with seriously ill children? Join our team as a Family Room Volunteer at Ronald McDonald House Charities (RMHC) Toronto, providing comfort and support to families during their time of need.

About Us:

RMHC Toronto offers a supportive and nurturing environment for families with seriously ill children undergoing treatment. We operate a House for 81 families in downtown Toronto and seven Family Rooms in hospitals across the Greater Toronto Area and in Sudbury. Our mission is to provide a sense of normalcy for families during challenging times by offering a range of programs and services.

What's in it for You:

As a Family Room Volunteer, you will play a vital role in creating a comforting space within the hospital environment. You will be a source of care, compassion, and respite for families, allowing them to rest and relax just steps away from their sick child. This is an excellent opportunity to gain hands-on experience in family-centered care, deepen your understanding of the challenges faced by families with sick children, and leave a lasting impact on their lives.

Why We Need You:

Your friendly and welcoming demeanor will help families feel at ease during what can be a stressful and frightening time. By providing exceptional customer service, you will contribute to making our Family Room a true home away from home.

Key Responsibilities:

- Offer excellent customer service to families, guests, and visitors.
- Assist with small administrative tasks to ensure smooth Family Room operation.
- Maintain a warm and welcoming atmosphere by keeping the Family Room neat and tidy.

Skills and Qualifications:

- Warm and friendly personality with excellent communication skills.
- Ability to create a welcoming and comfortable environment.
- Caring and compassionate nature.
- Previous administrative or reception experience is a plus.

Commitment:

We are looking for volunteers who can commit to a regular weekly shift of 3 hours for a minimum of six months. Here are the current openings:

Mondays: 9 a.m. – 12 p.m., 12 p.m. – 3 p.m., 6 p.m. – 9 p.m.

Tuesdays: 3 p.m. – 6 p.m., 6 p.m. – 9 p.m.

Wednesdays: 6 p.m. – 9 p.m.

Thursdays: 12 p.m. – 3 p.m., 3 p.m. – 6 p.m., 6 p.m. – 9 p.m.

Fridays: 9 a.m. – 12 p.m., 12 p.m. – 3 p.m., 3 p.m. – 6 p.m., 6 p.m. – 9 p.m.

Saturdays: 12 p.m. – 3 p.m., 3 p.m. – 6 p.m., 6 p.m. – 9 p.m.

Sundays: 3 p.m. – 6 p.m., 6 p.m. – 9 p.m.

Requirements:

- Volunteers are expected to commit to a regular weekly shift for a minimum of 6 months.
- Completion of satisfactory reference check and a Vulnerable Sector Screening.
- Attendance at a hospital orientation.
- As per hospital requirements, the successful candidate will be required to undergo health screening.

How to Apply:

Ready to make a difference? Apply now by visiting our website:

<http://www.rmhctoronto.ca/apply-to-volunteer>

Questions?

For inquiries about the role or the application process, please contact:

Family Room Coordinator, Scarborough Health Network

Email: familyroomatshn@rmhctoronto.ca

Volunteer Engagement Team

Phone: 416-977-0458 ext. 269

Email: volunteer@rmhctoronto.ca

Join us in creating a supportive and comforting environment for families in need. Your dedication will leave a lasting impact and make a world of difference. Apply today!