



Ronald McDonald
House Charities®
Toronto

Keeping families close™

Future Opportunity: Family Room II – SickKids Hospital

Spring 2025

Organization: Ronald McDonald House Charities (RMHC) Toronto

Location: The Hospital for Sick Children (SickKids) (on-site) – 175 Elizabeth Street, Toronto, ON M5G 2G3

Position Type: Volunteer

Commitment: Weekly shift for a minimum of 6 months

About Us:

RMHC Toronto offers a supportive and nurturing environment for families with seriously ill children undergoing treatment. We operate a House for 81 families in downtown Toronto and seven Family Rooms in hospitals across the Greater Toronto Area and in Sudbury. Our mission is to provide a sense of normalcy for families during challenging times by offering a range of programs and services.

Exciting Opportunity – Shifts Starting in Spring 2025:

This opportunity is for our upcoming Family Room II at the Hospital for Sick Children (SickKids). Pre-boarding will take place in the coming months, with the start date expected in **Spring 2025**. Don't miss out on this unique chance to make an impact while growing personally and professionally.

Purpose:

Make a difference in the lives of families with seriously ill children by providing comfort and support in our soon to be opening **Family Room II at SickKids in Spring 2025**. We are actively recruiting volunteers who will be excited to be part of this brand-new space and contribute to creating a welcoming and supportive environment for families.

What You'll Do:

- Welcome and assist families with diverse backgrounds and needs with compassion, creating a comforting space for them to rest and respite.
- Help with light to moderate physical tasks, such as restocking items on shelves, organizing supplies, and maintaining the overall cleanliness of the room to ensure smooth operations (comfortable lifting to 25 lbs.).
- Follow hospital procedures and codes while delivering excellent customer service.

Note: This is a nonclinical space supporting caregivers and does not involve direct interaction with the child receiving medical care.

Skills & Qualifications:

- Compassionate and empathetic, with strong interpersonal and active listening skills.
- Strong communication and customer service skills.
- Ability to maintain cleanliness and organization.
- Initiative to handle tasks independently and work well in a team.
- Prior experience in customer service, administration, or reception roles is a plus.

Commitment:

We are looking for volunteers who can commit to a regular weekly shift of 3 hours for a minimum of six months, starting from Spring 2025. Available from 9am to 9pm (e.g. 9am-12pm, 12pm-3pm, 3pm-6pm, 6pm-9pm everyday), you can select a shift that best aligns with your schedule from our vacant shifts.

Requirements:

- **Age Requirement:** Volunteers must be 18 years of age or older as per our policies.
- **Availability:** Candidates must be able to commit to a regular weekly shift of 3 hours for a minimum of 6 months.
- **Health Screening and Onboarding:** As per hospital requirements, volunteers will need to undergo a health screening, which is mandatory for all roles within the hospital.
- **Orientation and Training:** Volunteers are required to attend an orientation and complete all necessary training modules before starting their shift.

How to Apply:

Ready to make a difference? Apply now by filling out an application form:
<http://www.rmhctoronto.ca/apply-to-volunteer>

Questions?

For inquiries about the role or the application process, please contact:

- **Volunteer Engagement Team**
 - Phone: 416-977-0458 ext. 269
 - Email: volunteer@rmhctoronto.ca

Join us in creating a supportive and comforting environment for families in need. Your dedication will leave a lasting impact and make a world of difference. [Apply today!](#)