

Keeping families close™

Activity Program Volunteer - Coffee Talk

Organization: Ronald McDonald House Charities (RMHC) Toronto

Location: RMHC Toronto House, 240 McCaul Street (onsite)

Position Type: Volunteer

Commitment: Weekly shift of 2 hours for a minimum of 6 months

About Us:

RMHC Toronto offers a supportive and nurturing environment for families with seriously ill children undergoing treatment. We operate a House for 81 families in downtown Toronto and seven Family Rooms in hospitals across the Greater Toronto Area and in Sudbury. Our mission is to provide a sense of normalcy for families during challenging times by offering a range of programs and services.

Purpose:

Are you a compassionate individual who wants to make a difference in the lives of families with seriously ill children? Join our team as an Activity Program Volunteer at Ronald McDonald House Charities (RMHC) Toronto, to gain knowledge and experience in the world of family-centered care, to gain a deeper understanding of the issues faced by families with a sick child, and to know at the end of each shift that you have made a difference in the lives of our families.

What You'll Do:

- Support the delivery of self-care and recreational activities for children, youth, and adults staying at the House.
- Facilitate both small and large group programming within the Coffee Talk drop-in program.
- Help create a welcoming, inclusive space that promotes social connection, wellbeing, and enjoyment.
- Engage with children and families in a supportive, compassionate manner.
- Encourage participation in activities that foster emotional and physical wellness.

Skills & Qualifications:

- 1–2 years of proven experience working with children and/or youth in a professional setting.
- Ability to remain calm and supportive when working with individuals under stress or in crisis situations.
- Ability to uphold appropriate boundaries and maintain strict confidentiality.
- Comfortable engaging with children who are spirited, imaginative, and enthusiastic.
- Enjoys dynamic volunteer environments where each day may look different.

Commitment:

We are looking for volunteers who can commit to a regular weekly shift of 2 hours for a minimum of six months. The program runs every **Thursday from 3:30pm to 5:30pm**.

Requirements:

- Age Requirement: To be 18 years of age or older as per our policies.
- **Availability:** To be able to commit to a regular weekly shift for a minimum of 6 months.
- Screening and Background Checks: To complete a satisfactory reference check and Vulnerable Sector Screening (VSS) as part of the application process.
- **Orientation and Training:** To attend an orientation and complete all necessary training modules before starting their shift.

How to Apply:

Ready to make a difference? Apply now by filling out an Application Form.

Questions?

For inquiries about the role or the application process, please contact:

- Volunteer Engagement Team
 - o Phone: 416-977-0458 ext. 269
 - o Email: volunteer@rmhctoronto.ca

Join us in creating a supportive and comforting environment for families in need. Your dedication will leave a lasting impact and make a world of difference. Apply today!

